



TERMS & CONDITIONS OF DONATION

Last Updated: April 2023

It is very important to us that we meet your expectations and communicate clearly throughout the donation process. MedCure determines acceptance based ultimately on our researchers' needs. Therefore, MedCure cannot determine acceptance until the time of passing. Even donors who look like excellent candidates at the time of pre-screening may not be eligible upon passing. Even after the point of acceptance, donors are occasionally declined. For this reason, we recommend that our donors and their families have a backup plan in mind. If a donor is declined any further funerary expenses become the responsibility of the family at that time. Furthermore, MedCure cannot guarantee participation in specific education and research fields as they may not be ongoing or have need at the time of donor passing. MedCure matches donors to researcher needs based on best fit given the information provided at screening and within medical records.

Additionally, MedCure is able to provide 1 copy of the death certificate at no cost to the family. Death Certificates are filed with the county and state of passing; therefore the timeframes are often difficult to identify. A complimentary copy of the death certificate is typically received within 8-12 weeks. If a death certificate is required sooner than MedCure can provide one, or if additional copies of the death certificate are needed, MedCure advises you to contact the county vital records office to purchase those copies. If the family is receiving cremated remains, they will be returned in a structured, standard cremation container in an average of about 5 months. We advise you and your family to plan accordingly.

MedCure is able to refer families to services that may be able to help them through this difficult time. A list of useful websites that specialize in services such as grief support, notary services and legal documentation assistance can be accessed on our website MedCure.org by clicking on the Resources link.

As part of our screening process, MedCure asks that these Terms and Conditions be shared with the donor's family and caregivers.



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REQUIRED NOTICE PER OAR 333-081-0075

(1) COVERAGE OF COST GUARANTEE

(a) Upon acceptance of donation at the time of transport to a MedCure facility, MedCure will be responsible for any costs related to the donation including transportation, cremation, placement of cremated remains in an ossuary, or return of full or part of the donor's cremated remains to an individual.

EXCLUSIONS TO COVERAGE OF COST GUARANTEE

(b) If MedCure declines the donation due to circumstances related to the eligibility of the donor, legal documentation, or transportation arrangements, MedCure will be responsible for any costs incurred up to the point of decline. If the donor family employs a funeral home for transport at the time of the donor's death and MedCure is unable to come to a pricing agreement with the funeral home they employed, then MedCure will cover a reasonable portion of the incurred transportation expenses with agreement from the donor family to take responsibility for the remainder of the expenses in order to proceed with the donation process.

(c) If the individual making the donation subsequently rescinds the donation, or if there is a family dispute regarding donation, that individual or the disputing family member will be responsible for all costs incurred with the donation including transportation and other arrangements for disposition.

(d) MedCure does not cover costs related to viewings or memorial services. These are the responsibility of the family.

(2) DISPOSAL OF ANATOMICAL MATERIAL

Cremation takes place at an independent, licensed crematorium after the donation process has been complete. Each person is cremated individually. Family can choose to have cremated remains sent to them via Priority Express through USPS or they can opt for placement within an ossuary, which MedCure will arrange. Due to the nature of medical research and education, MedCure's standard is to return part of the donor's cremated remains. A written notification will be sent indicating whether part or all of the donor's cremated remains will be received.